

how to talk to NeXT

A number of methods are available for you to communicate with NeXT.

e-mail

- bug_next@next.com
To report NeXT software problems and suspected bugs
- support_bulletin@next.com
To e-mail questions, input, and ideas for the support bulletin and programmatic questions regarding NeXT Authorized Service or Support Centers

fax

- 1-800-228-NeXT
To find out product ordering and availability status
- 415-780-2801 (attn: J.T. Sison)
To send questions, input, and ideas for the support bulletin and programmatic questions regarding NeXT Authorized Service or Support Centers

telephone: 1-800-try-NeXT

- To respond to NeXT advertisements
- To find out the location of your nearest NeXT sales office or reseller

telephone: 1-800-848-NeXT

general information and product information

- To register new NeXT products and one-year limited warranties
- To find out product order status
- To order or obtain information about NeXTedgeSM products
- To register for NeXTedge training courses

Hardware Service

- To call service dispatch for Motorola

Software Support

- To route Technical Support Hotline subscribers to hotline support

U.S. mail

- NeXTedge
NeXT Computer, Inc.
900 Chesapeake Drive
Redwood City, CA 94063
To send questions, input, and ideas for the support bulletin and programmatic questions regarding NeXT Authorized Service or Support Centers
- Service Operations
NeXT Computer, Inc.
980 Mission Court
Fremont, CA 94539
To return defective service parts (shipping and receiving address)
- Service Operations
NeXT Computer, Inc.
760 Mission Court
Fremont, CA 94539
To send general mail to Service Operations
- Service Partnerships

NeXT Computer, Inc.
900 Chesapeake Drive
Redwood City, CA 94063

To send feedback or ask questions regarding service programs and policies